

Frequently Asked Questions

What should I do at Pharmacy @ MC?

- ➔ **CHECK IN** at counter 1 or 2 to get queue number, then wait for your medication.
- ➔ You may proceed home after your medication have been dispensed to you; that is only if payment has already been made in the clinic.

What should I do if I wish to collect only a portion of the prescribed medication?

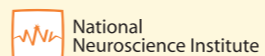
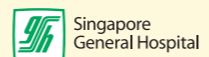
- ➔ You may inform our patient service associates (PSAs) in the clinic to make the changes while placing your medication order.

What happens if I have not done my medication order in the clinic?

- ➔ You may proceed to Pharmacy @ MC.
- ➔ After checking in, you will need to make payment first before collecting your medication.

Can I refund my medication?

- ➔ For safety and hygiene reasons, medications sold cannot be refunded, exchanged nor returned.



PATIENTS. AT THE HEART OF ALL WE DO.®

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CGH Appointment Centre

For appointments and enquiries,
please call: (65) 6850 3333

Operating hours:
8.30 am to 8.00 pm (Monday to Friday)
8.30 am to 12.30 pm (Saturday & Sunday)
Closed on Public Holidays

For more information, please visit www.cgh.com.sg



All information is valid at the time of printing (July 2018)
and subject to revision without prior notice.



Patient Journey

Pharmacy @ MC

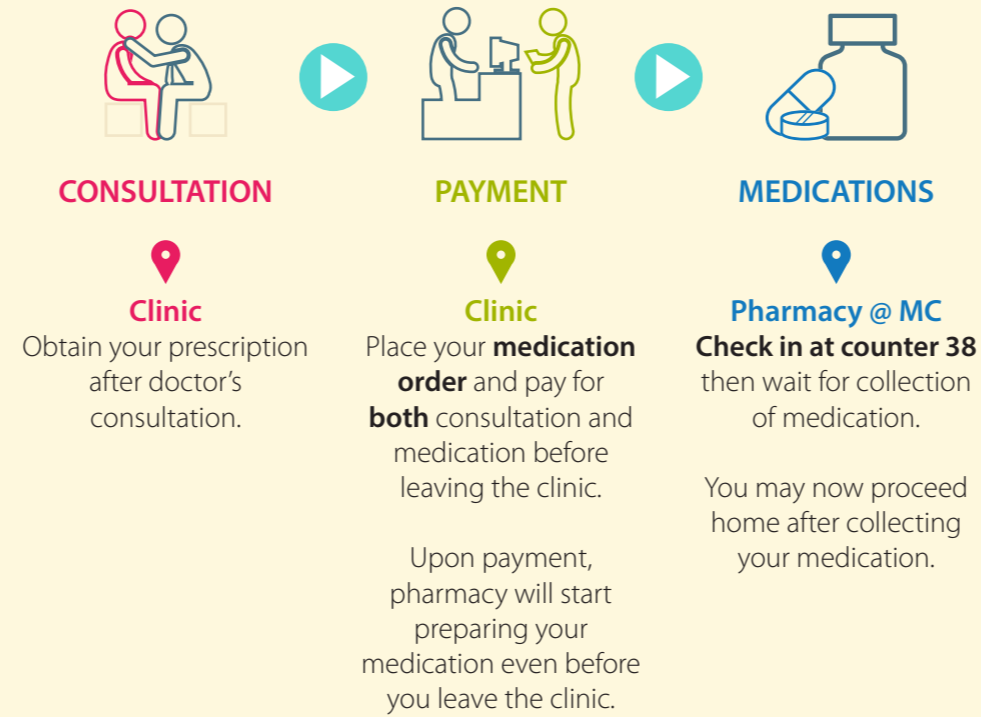


Location of Pharmacy @ MC

CGH Medical Centre
Level 1
beside lift lobby F



Outpatient Journey



Benefits

Why you should place **medication orders** in the clinic?



Convenient

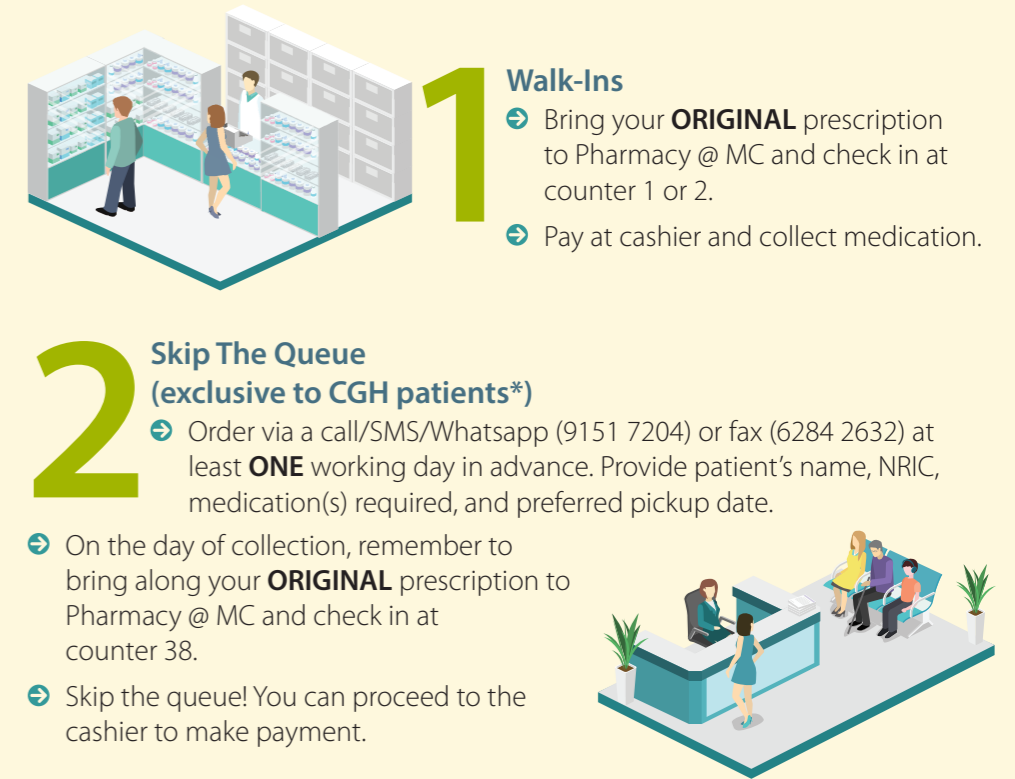
Pay only once for both consultation and medication at the same time!



Efficient

Have a streamlined journey with enhanced delivery of care!

For your convenience, we also offer the following services:



**Please approach our pharmacy staff for more information about these services.*