



Singapore
General Hospital



Changi
General Hospital



Sengkang
General Hospital



KK Women's and
Children's Hospital



National Cancer
Centre Singapore



National Dental
Centre Singapore



National Heart
Centre Singapore



National
Neuroscience Institute



Singapore National
Eye Centre



SingHealth
Community Hospitals



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PATIENTS. AT THE HEART OF ALL WE DO.®

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Reg No 198904226R

CGH Appointment Centre

For appointments and enquiries,
please call: (65) 6850 3333

Operating hours:
8.30 am to 5.30 pm (Monday to Friday)
8.30 am to 12.30 pm (Saturday)
Closed on Sunday & Public Holiday

For more information, please visit www.cgh.com.sg



facebook.com/ChangiGeneralHospital

Information is valid as of August 2022 and subject to revision without prior notice.

All information provided within this publication is intended for general information and is provided on the understanding that no surgical and medical advice or recommendation is being rendered. Please do not disregard the professional advice of your doctor.



One-Rehab Referral to Community Based Rehabilitation Centres

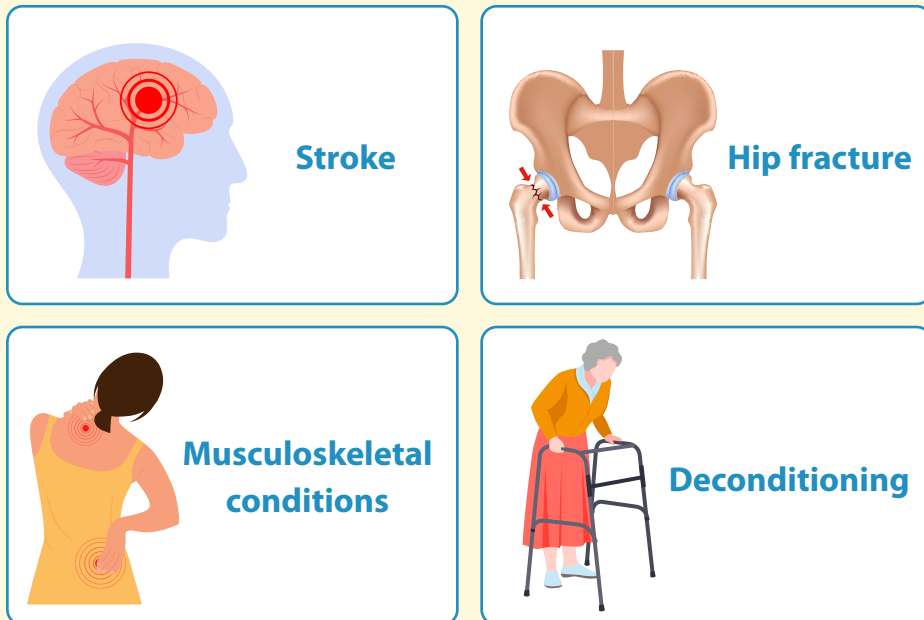


**Changi
General Hospital**
SingHealth

One-Rehab Framework

The **One-Rehab Framework** is the national system developed by the Ministry of Health (MOH) for rehabilitation care. It aims to integrate and standardise rehabilitation care plans, ensuring patients' access to the appropriate type and level of rehabilitation care in a timely manner. Patients will receive rehabilitation care that is patient-centred, value driven, equitable and appropriate.

Changi General Hospital (CGH) is participating in the One-Rehab pilot for the following conditions:



Ongoing Rehabilitation – What is next?

The next phase of your recovery will take place at a community rehabilitation facility. CGH has partnered organisations to facilitate a seamless rehabilitation journey. You should review the options listed in this brochure and identify your preferred centre(s).

With your agreement, a referral to the Agency for Integrated Care (AIC) will be raised. They will contact you to arrange the onward referral and provide you with costings and other information.



Frequently Asked Questions

1. What is the process of coming on board One-Rehab?

AIC will contact you to arrange the onward referral and provide you with costings and other information. Inform them of your preferred Community Based Rehabilitation Centre. Thereafter, the assigned Centre will contact you for appointment scheduling.

2. Are there any subsidies and discounts?

In addition to means-tested Government subsidies for rehabilitation care, MOH will be providing an additional One-Rehab discount through our partner Community Based Rehabilitation Centres for your current rehabilitation needs. Discounts may be adjusted in accordance to regular reviews with MOH.



3. Can I see a therapist in an acute hospital instead of a community rehabilitation facility?

You may request to receive your therapy in an acute hospital outpatient setting. However, the One-Rehab discount will not be applicable for services that deviate from the One-Rehab programme.

4. Can I attend another Community Based Rehabilitation Centre that is not on the list?

If you select a centre that is not a CGH One-Rehab partner, you will exit the One-Rehab Programme and the One-Rehab discount will not be applicable.

5. What happens if I wish to withdraw from One-Rehab?

You may withdraw from the programme at any time. However, the One-Rehab discount will no longer be applicable and there may be additional out-of-pocket payments to the care providers required.

CGH One-Rehab Partners

Please select three centres and inform AIC of your preference when they contact you.

	Central	North	East
St Andrew's Community Hospital (SACH)			<input type="checkbox"/> SACH Day Rehabilitation Centre (Simei)
St Andrew's Senior Care (SASC)	<input type="checkbox"/> SASC (Joy Connect)		<input type="checkbox"/> SASC (Tampines Central)
NTUC Health	<input type="checkbox"/> Radin Mas <input type="checkbox"/> Henderson <input type="checkbox"/> Bukit Merah	<input type="checkbox"/> Punggol South <input type="checkbox"/> Ci Yuan <input type="checkbox"/> Serangoon	<input type="checkbox"/> Chai Chee <input type="checkbox"/> Heartbeat@Bedok <input type="checkbox"/> Feng Shan <input type="checkbox"/> Dakota <input type="checkbox"/> Tampines <input type="checkbox"/> Wisma Geylang Serai
St Luke's Eldercare	<input type="checkbox"/> Telok Blangah	<input type="checkbox"/> Sumang <input type="checkbox"/> Rivervale	<input type="checkbox"/> Changkat <input type="checkbox"/> Tampines <input type="checkbox"/> Marine Parade
SPD	<input type="checkbox"/> Tiong Bahru <input type="checkbox"/> Toa Payoh		
Active Global	<input type="checkbox"/> Ghim Moh <input type="checkbox"/> Telok Blangah		
SATA CommHealth			<input type="checkbox"/> Chai Chee <input type="checkbox"/> Bedok

For more information or clarification, please speak to your ward therapist or leave them a message at **6426 8008**.

You may also call the AIC hotline at **1800 650 6060** to check on your referral status.